

International Cooperation to Share Electronic Evidence to Combat Cybercrime



Funded
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by the Council of Europe



Participants of the Third Annual PILON Cybercrime Workshop, 27 to 31 May 2019, Port Vila, Vanuatu

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INTRODUCTION

From 27 to 31 May 2019, the Cybercrime Working Group of the **Pacific Islands Law Officer's Network (PILON)** held the Third Annual PILON Cybercrime Workshop in Port Vila, Vanuatu, together with the Vanuatu Office of Public Prosecutor, the Australian Government and the Council of Europe.

The annual PILON Cybercrime Workshop provides a valuable platform to promote greater regional cooperation and draw on global expertise to explore ways to more effectively investigate and prosecute cybercrime together.

PILON provides a regional forum to discuss and progress law and justice issues common to countries within the Pacific. Combatting cybercrime is a key strategic priority for PILON, recognising that the borderless nature of cybercrime requires common legislative frameworks and international cooperation for effective prevention and prosecution. Bringing key stakeholders and experts together also responds to the call in the Boe Declaration for greater regional cooperation on cybersecurity.

This year's workshop explored the theme "*International Cooperation to Share Electronic Evidence to Combat Cybercrime*". Attended by over 70 Pacific police, prosecutors, mutual assistance and legal policy officers from 16 PILON member countries, the workshop emphasised the importance of cooperation and strong networks to combat cybercrime and share electronic evidence.

Participants were provided with a highly practically-focussed and collaborative agenda, offering insight into other countries' experiences of handling cases involving cyber and electronic evidence. Expert speakers from Australia, the Council of Europe, New Zealand Police, New Zealand Crown Law, FBI, the United States Department of Justice, INTERPOL, Facebook, Apple and Vanuatu Digicel offered useful tips and resources on a variety of approaches to sharing electronic evidence.

This booklet provides a visual snapshot and short text summary of the presentations and discussions.

With the ongoing support of the Australian Cyber Cooperation Program and key international partners, PILON intends to host a further regional cybercrime workshop involving police, prosecutors and legal policy officers from PILON member countries in 2020.

If you would like further information or assistance, please contact **Secretariat@pilonsec.org** or **Pacificdag.gov.au**.

OPENING CEREMONY

NONE of US are ISOLATED from the THREAT of CYBERCRIME



WE ARE ALL GRAPPLING with the IMPACT of CYBERCRIME



TRUSTED COOPERATION is at the heart of COMBATTING CYBERCRIME.

WE NEED coherence, cooperation, consistency



IT AFFECTS EVERY PART of OUR SOCIETY

INTERNATIONAL

IN-COUNTRY



PART of OUR EVERY DAY LIVES, that PROVIDE GREAT BENEFIT... but ALSO can be USED to TAKE ADVANTAGE.



IT CAN BE HARD for the LAY PERSON to UNDERSTAND...



IT REQUIRES DIALOGUE!!



ELECTRONIC EVIDENCE is EVERYWHERE, & OFTEN INTERNATIONAL.



LEGISLATIVE framework is KEY.



YOU are ALL KEY PLAYERS in MAKING THIS HAPPEN!!

DAY 1 STANDING TOGETHER TO COMBAT CYBERCRIME

The Budapest Convention is the only international (non-regional) framework for encouraging international cooperation on cybercrime and electronic evidence. It is constantly being updated to respond to new challenges. Pacific Island countries are commended for actively taking steps to accede to the Budapest Convention.

The Council of Europe are available to assist States throughout the process. For more information visit <https://www.coe.int/en/web/cybercrime/glacypus>.

THE IMPORTANCE OF INTERNATIONAL COOPERATION ON CYBERCRIME & ELECTRONIC EVIDENCE - ALEXANDER SEGER, CoE



TRENDS - STEPHEN BOUWHUIS, AUSTRALIAN A.G.'s DEPT.

"CYBERCRIME"

- DIRECTED at COMPUTERS / DEVICES
- COMPUTERS / DEVICES INTEGRAL to OFFENCE
- SYSTEM ATTACKS
- SPAM / PHISHING
- ID THEFT
- CHILD SEX ABUSE
- SCAMS / FRAUD
- TRADING ISSUES



SYSTEM ATTACK TECHNIQUES

- HACKING
- MALWARE
- DENIAL of SERVICE



SCAMS & FRAUD

- PRIZE / MONEY
- ROMANCE
- JOBS / INVESTMENT

ID THEFT

- DEBTS in YOUR NAME
- USE to COMMIT CRIMES
- EMBARRASS / MISREPRESENT



LEGISLATION

- DON'T MAKE TOO SPECIFIC... PLATFORMS ALWAYS CHANGING!



CHILD SEXUAL ABUSE

- ENCRYPTION
- GROOMING through GAMING



EMERGING OFFENCES

CRYPTO-CURRENCIES



REVENGE PORN

HIJACKING

ONLINE MARKETPLACE
CRIMINALS SWAP TOOLS



BASE in COUNTRIES LESS ADVANCED in CYBER



OFFENCES CONTINUES to GROW



Cybercrime can be technical, but also quite personal. Whether email compromise, ransomware, bullying or child exploitation materials, cyber is being used by criminals in many different ways to commit a wide range of crimes. To combat these crimes, we need to better understand the trends and use a variety of tools and methods.

CYBERCRIME IN THE PACIFIC

Pacific Island delegations shared recent experiences with cybercrime and international cooperation. Each country highlighted recent or notable cybercrime investigations or prosecutions, advancements with cybercrime law reform projects, any informal or formal mutual legal assistance requests and challenges.

PACIFIC perspectives



TUVALU

- STRUCTURES for BILL
- DRAFT in PROGRESS
- INCREASE in CYBER-ENABLED CRIME
eg. BULLYING, GROOMING
- ISSUE? REPORTING
- NO MLA REQUESTS



TONGA

- 2018: 7 CASES
2019: 4 CASES
- NO CYBERCRIME SPECIFIC PROSECUTIONS
- ↑ E-EVIDENCE
- SUCCESSFUL CO-OPERATION w- FACEBOOK
- 3rd CONSULTATION (e: BILL)
- FINALISING IMPLEMENTATION PLAN



SOLOMON ISLANDS

- NO CYBERCRIME PROSECUTION
- E-EVIDENCE in SEXUAL ASSAULT & MURDER CASES
- MEMBER of INTERPOL
- DEVELOPING BILL
↳ WORKING GROUP
- NO MLA REQUESTS



PNG

- LEGISLATION PASSED
 - E-EVIDENCE
 - ISP ACCOUNTABILITY
 - MLA ACT (NO REQUESTS YET)
- CYBER BULLYING CASES in REVIEW
- YET to TEST in COURT



PALAU

- 2 CASES: E-EVIDENCE
- TRAINING ✓ AWARENESS ✓
↳ TALKS in SCHOOLS
- LEGISLATION - CYBERBULLYING
- UNDER-REPORTING - TABOOS



NIUE

- WORKING on BILL
- NO MLA REQUESTS
- UNDER-REPORTING esp. SOCIAL MEDIA
- 2 CASES REPORTED - screenshots
- POLICE POLICIES
- BUREAU = BETTER COMMUNICATION
- SUBMARINE CABLE - PREPARE for IMPLICATIONS

- SAMOA**
- CRIMINAL LIABLE CASE
 - REFORM: COMPLETED GAP ANALYSIS
 - DRAFT STAGE

- RMI**
- CRIMES NOT DETECTED
 - INVESTIGATIVE CHALLENGES
 - ISP IDENTIFICATION
 - JURISDICTION

- USE OF E-EVIDENCE in SEXUAL ASSAULT
 - ↳ INTERNATIONAL CUSTODY OF EVIDENCE
- NO CYBERCRIME LAW YET

- NAURU**
- LEGISLATION ✓
 - REPEALED TELCOs ACT
 - REPORTS: SCAMS GENERATED OUTSIDE AND INSIDE NAURU
 - ↳ LOCALS REFUGEES
 - WILL HAVE TO LOOK INTO M.L.A.
 - TRAINING for OFFICERS
 - ↳ PRIVACY RIGHTS
 - TAKE OWNERSHIP!

- KIRIBATI**
- NO SPECIFIC LEGISLATION
 - 1 RELEVANT ACT
 - NEED for SPECIFIC LEGISLATION
 - CYBER SECURITY POLICY ✓
 - ↳ PROCESS of ENDORSEMENT
 - COLLABORATION - w. UK POLICE
 - ↳ IDENTIFICATION ✓ NO FURTHER COMMUNICATION
 - LACK of CAPACITY, SKILL & RESOURCES re: E-EVIDENCE
 - NO CYBERCRIME PROSECUTIONS
 - NO E-EVIDENCE: WE NEED to LEARN HOW.

- FSM**
- CASES w. E-EVIDENCE
 - ↳ SEXUAL ASSAULT 1-2 CONVICTIONS
 - WORKING on LEGISLATION

- FIJI**
- 10 CASES SUCCESSFULLY PROSECUTED
 - NO SPECIFIC LEGISLATION
 - ↳ WORKING on DRAFT

- VANUATU**
- WORKING on BILL
 - DEFINITION
 - OFFENCES
 - PROCEDURES
 - INTERNATIONAL COOPERATION
 - 5 SUCCESSFUL PROSECUTIONS

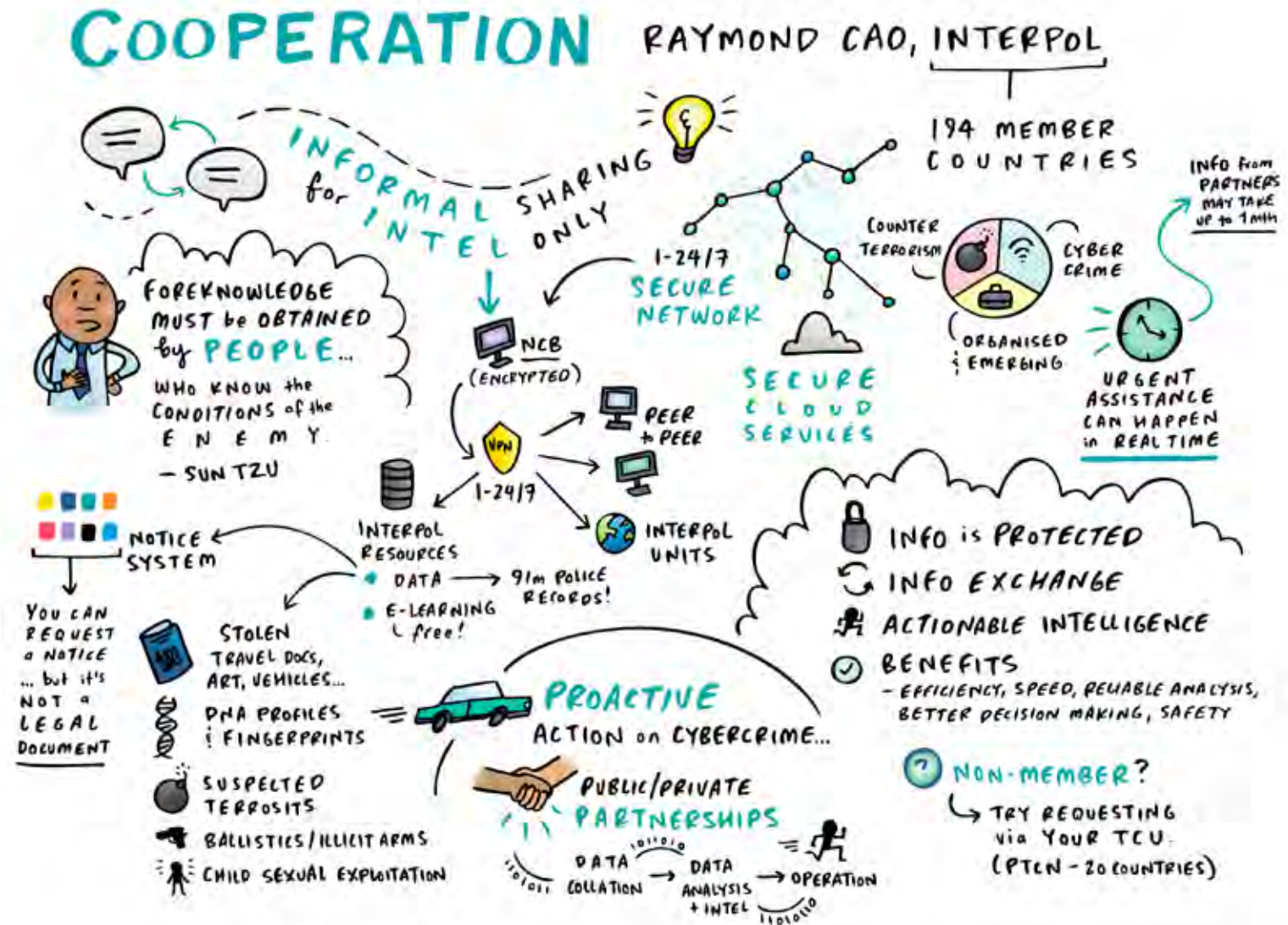
- COOK ISLANDS**
- NO INVESTIGATIONS or PROSECUTIONS
 - LEGISLATION
 - ↳ WORK in PROGRESS

- CYBER SAFETY ACT
 - inc. BULLYING, SHARING PICS + UIC WITHOUT CONSENT.
- REVIEW CYBER SECURITY STRATEGY (2016)

- DRAFTING EVIDENCE ACT
- M.L.A. REQUESTS for AUST. & NEW CALEDONIA
 - ↳ CHALLENGES in LAW DIFFERENCE
 - ↳ FORMALISE + MAKE EASIER

DAY 2 INFORMAL INTERNATIONAL COOPERATION TO COMBAT CYBERCRIME

When sharing police information, you need to ensure that the information is protected. This means only using secure systems which limit the availability of the information to certain users. INTERPOL has a secure global police communications network called I-24/7 which member countries can access through their National Central Bureau (NCB). Through I-24/7, NCBs share criminal data and intelligence to assist other countries. A number of e-learning courses are also available to NCBs on their website <https://www.interpol.int/en>.



COOPERATION MICHAEL KELLY, FBI

TYPES OF INFO SHARING



POLICE to POLICE

- ASSISTANCE REQUEST
- PARALLEL INVESTIGATIVE OPPORTUNITIES
- INTEL SHARING



MLA TREATIES

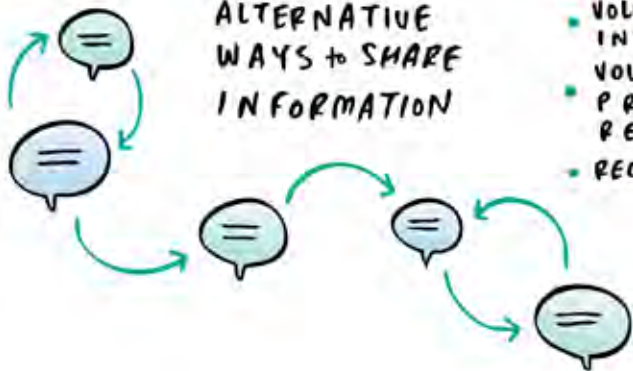
- ACCESS REQUIRES LEGAL PROCESS
- USE IN COURT

e.g. BANK RECORDS, COMPULSIVE TESTIMONY, EMAIL COMMS - ISPs.



LETTERS ROGATORY

! THERE are MANY ALTERNATIVE WAYS to SHARE INFORMATION



CONSIDERATIONS

- RELATED to RESPONSIBILITIES?
- EFFECTS? PURPOSE?
- CONSISTENT w/ INTERESTS?
- ADEQUATELY CONTROLLED?



✓ INTEL & LEADS

USE



- ✗ LEGAL PROCEEDINGS
- ✗ DISSEMINATE
- ✗ OVERT INVESTIGATIVE STEPS



ACCESS

IF WE HAVE IT, WE CAN SHARE IT. ... EVEN IF YOU NEED A LEGAL PROCESS to USE for EVIDENCE.



No formal PROCESS REQUIRED

WHAT WE CAN PROVIDE...

- VOLUNTARY INTERVIEWS
- VOLUNTARILY PRODUCED RECORDS
- RECORD CHECKS
- CRIMINAL HISTORY
- SOURCE/COMPLAINANT REPORTING
- INTEL REPORTS
- AGENT TESTIMONY



LETTER



EMAIL



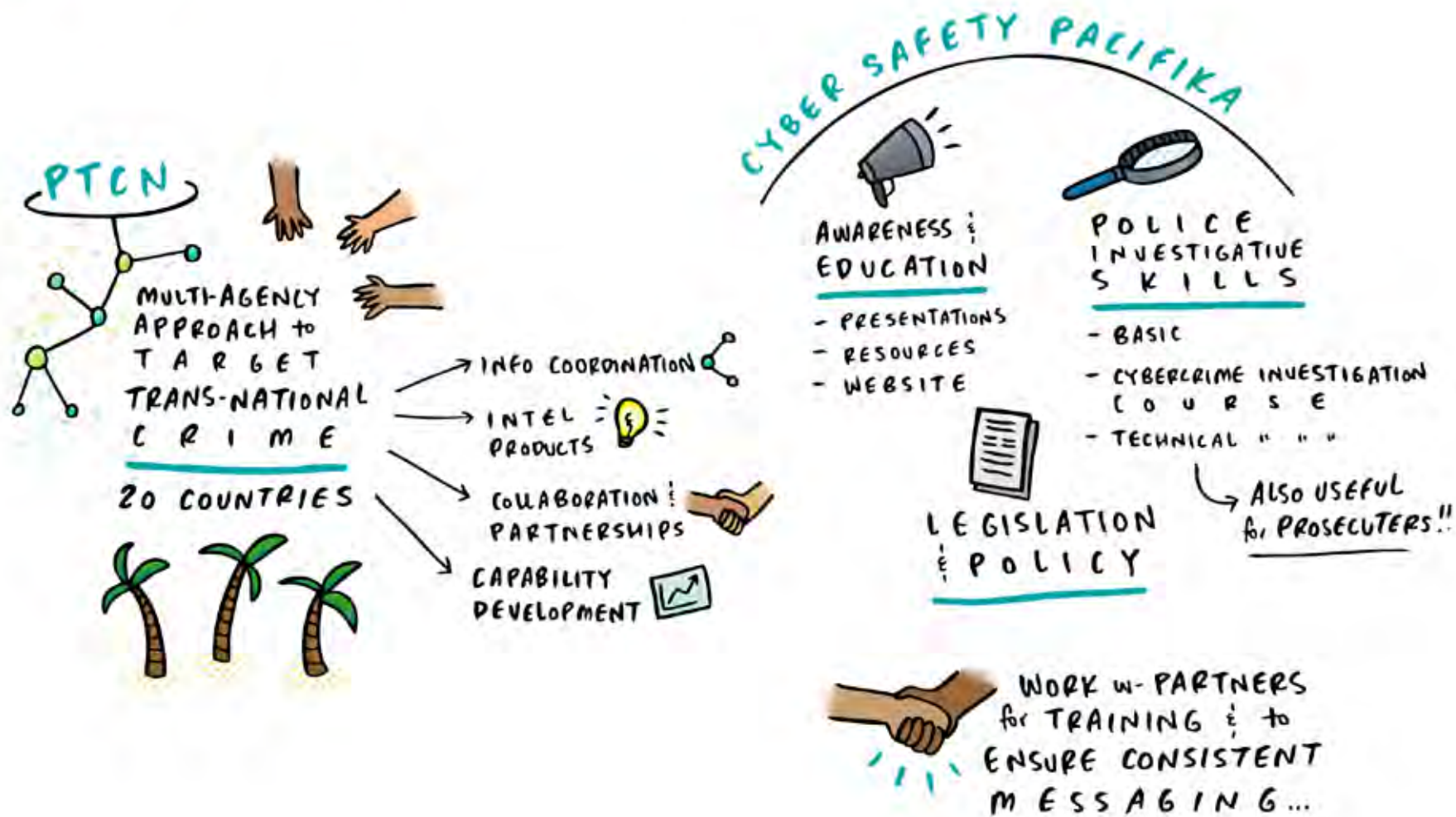
PHONE



LIASON OFFICERS

There are many ways police can share information, even without a formal mutual legal assistance treaty in place. Information obtained through police-to-police sharing can usually only be used for intelligence purposes and not in any legal proceedings, or be shared with another government, person or entity.

COOPERATION JOANNE WARDEN, AFP

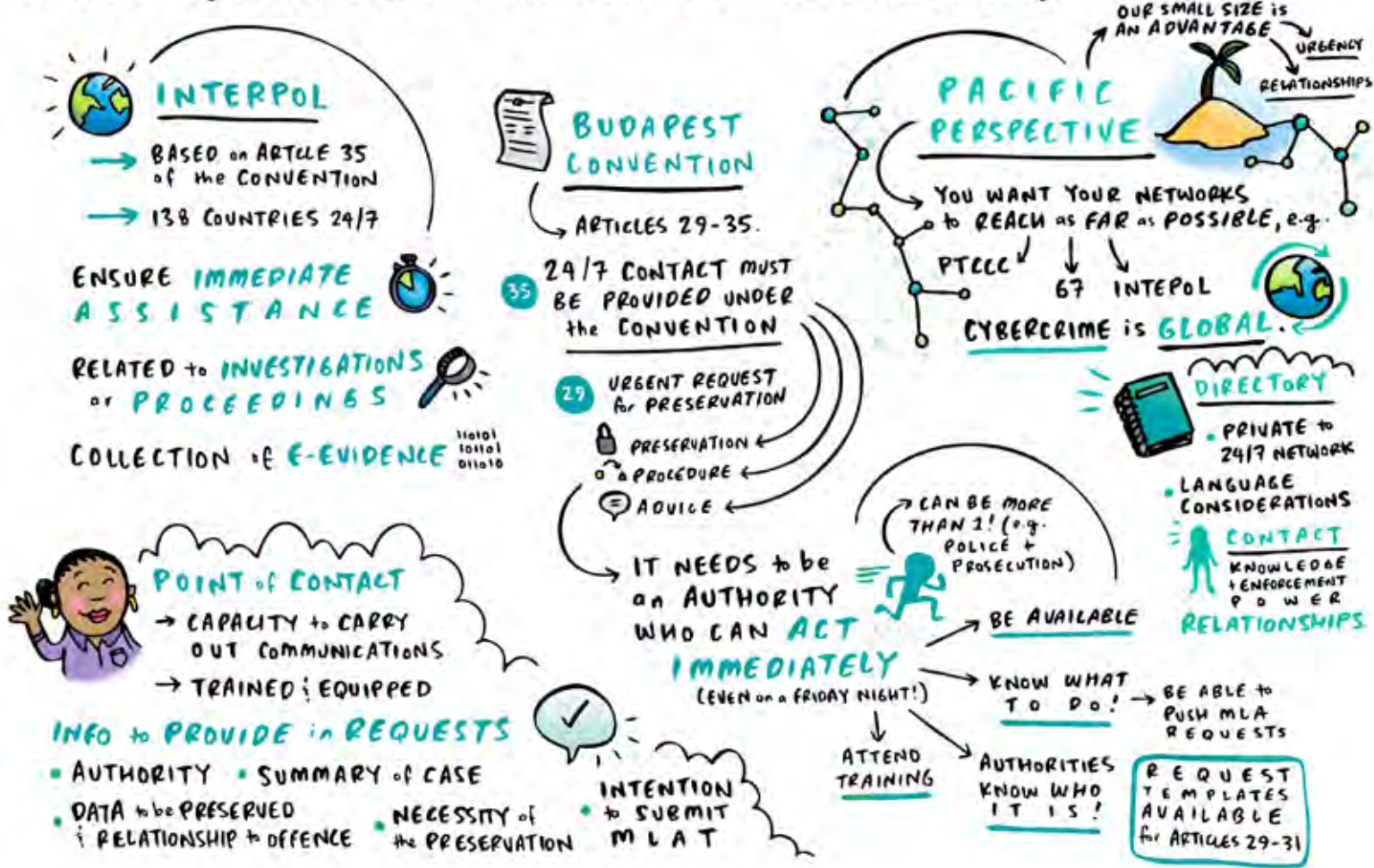


The Pacific Transnational Crime Network (PTCN) is a police-led initiative to combat transnational crime in the Pacific through a multi-agency and regional approach. The network spans 20 Pacific Island countries and 28 locations through Transnational Crime Units (often referred to as TCU's). The network enables officers to share information on a person, subject, crime type and intelligence products.

Cyber Safety Pasifika is a program helping communities in the Pacific learn about technology and stay safe. The program has three main pillars of activity focussed on cybercrime: education and awareness, investigations training and legislation. We encourage you to visit www.cybersafetypasifika.org/ to learn more.

24/7 POINTS of CONTACT NETWORKS

Alexander Seger, CoE, Raymond Cao, INTERPOL & Leotrina Macomber, Tonga



Article 35 of the Budapest Convention requires signatories to have a 24/7 contact person who can respond to urgent requests.

About 70% of PILON members are INTERPOL members, but only a third of those have shared their 24/7 contact information. The Command and Control Centre (CCC) is INTERPOL's operations room for urgent requests, offering a point of contact for member countries seeking urgent police information. If your country is not a member of INTERPOL, you can work through your TCU to get information.

ROLE of SERVICE PROVIDERS - JEFF WU & ROB ABRAMS, FACEBOOK



1.56B DAILY ACTIVE USERS!
 ~2.3B MONTHLY
 2M ACROSS PACIFIC ISLANDS
 MOST ADDICTED? TUVALU!


DEDICATED SAFETY TEAMS, FOCUSED ON...

- CHILD SAFETY
- REVENGE PORN
- SUICIDE; SELF HARM
- SEXTORTION
- TERRORISM
- FRAUDS; SCAMS

LAW ENFORCEMENT REQUESTS

...IT'S EASIER than YOU THINK


 OPERATIONAL GUIDELINES

- 1 ISSUE LEGAL REQUEST (LOCAL)
 - 2 IN LINE with OUR POLICIES
- APPLICABLE to SOMEONE in the JURISDICTION


CONTENT POLICIES
 ALWAYS REPORT
 a) ONLINE b) WITH US
 IN ENGLISH if POSSIBLE...

DATA REQUESTS

-  PRESERVATION
 -  RECORDS
 -  EMERGENCY
- LEGAL PROCESS to follow...
- 1 PRESERVATION 1st
 - 2 EVIDENCE of CRIME
 - 3 BE SPECIFIC

- WHAT WE DO -

-  INVESTIGATIONS
-  RELATIONSHIP BUILDING
-  TRAINING
-  PROACTIVE INITIATIVES
e.g. AMBER ALERTS, ASSIST LAW ENFORCEMENT PAGES + ENGAGEMENT
-  THREAT MITIGATION


THE PORTAL
 facebook.com/records
 → ENTER GOV'T EMAIL
 → PROVIDE USER ID/URL
 → ENSURE LEGAL PROCESS ADDRESSED to Facebook, inc

-  WHO
-  WHAT
-  WHEN
-  WHY

Working with service providers and the private sector is a key ingredient to successfully combatting cybercrime. Speakers from Vanuatu Digicel, Facebook and Apple shed light on the ways law enforcement and lawyers can best work with service providers to preserve and use data in investigations and prosecutions. A key takeaway was to make sure you are aware of how long data will be preserved!

Facebook's online law enforcement response system, or 'Portal', is used to communicate with law enforcement agencies. You can submit preservation requests, records requests, or emergency "imminent threat" requests and download content (with consent) from the Portal. To access the Portal and make a request, you need to use an official

government email address and provide the user URL. Portal can be accessed at <https://www.facebook.com/records/login/>

For more information, search for 'law enforcement guidelines' and the relevant social media platform such as Instagram, WhatsApp or Facebook.

ROLE of SERVICE PROVIDERS - PATRICK BURKE, APPLE

 WE BELIEVE **PRIVACY** IS A HUMAN RIGHT.

WE DON'T KEEP DATA for the PURPOSE of INVESTIGATING CRIME!



... THIS DOES NOT MEAN WE'RE ANTI-LAW ENFORCEMENT!


 **GUIDELINES** (AVAILABLE ONLINE)

 COMPLIES WITH **VALID LEGAL REQUESTS**

1101011
1011010
1011010
010110 **PRODUCES DATA in EXISTENCE**

SENDING REQUESTS


via Email: lawenforcement@apple.com
from official gov't email / SPOC

 → **REQUEST TEMPLATE**

EMERGENCY REQUESTS

exigent@apple.com

1-2 hrs REPLY.

 **MUST BE IMMEDIATE THREAT!**

APPLE ID

EMAIL ADDRESS

ASSOCIATED DEVICES
iCLOUD/iTUNES/iCLOUD

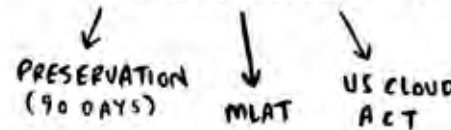
SIGN-ONS + CONNECTION LOGS
↳ TIMESTAMP + IP

iCLOUD

CUSTOMER DETAILS

SIGN-ONS + CONNECTION LOGS - TIMESTAMP + IP

CONTENT (REQUIRES WARRANT)



USEFUL INFO YOU CAN SEND US:

-  PURCHASES
-  DEVICES
-  APPS + SERVICES
-  EMAILS

Apple requires a strong, clear legal basis for any request and will reject requests if they are invalid, too broad or inappropriate. For more information visit <https://www.apple.com/au/privacy/government-information-requests/>

Under the US Clarifying Lawful Overseas Use of Data Act 2018 (CLOUD Act), if a country needs content from the US, they must sign an agreement with US Department of Justice, get a warrant issued in their own country and then request the information from tech company.

WORKING with SERVICE PROVIDERS...



In a Q&A style panel, the US Department of Justice, FBI, Facebook, Apple and Vanuatu Digicel took a range of stimulating questions from the audience. The questions touched on law enforcement guidelines, issues with providers and how to overcome them, channels of contact, fake accounts and bullying and working with new avenues of illegal payments such as gift cards.

INTRO to MUTUAL ASSISTANCE & EXTRADITION

ICCCA@ag.gov.au - STEPHEN BOUWHUIS, AUSTRALIAN AG DEPT



CAN BE DONE QUICK, e.g. COUNTER TERRORISM

- INTERNET RECORDS**
- START w- PRESERVATION REQUEST (be AWARE of TIME LIMITS)
 - THEN BEGIN MLA PROCESS
 - BE SURE to LET S.P. KNOW AT LEAST 10 DAYS BEFORE DEADLINE if you REQUIRE an EXTENSION

REASONS FOR REFUSAL

- POLITICAL OFFENCE
- MILITARY OFFENCE
- PROSECUTION based on RACE, SEX, ORIENTATION, RELIGION, NATIONALITY...
- PREJUDICE to SOVEREIGNTY
- RISK of TORTURE DEATH PENALTY

DISCRETIONARY...

- NO DUAL CRIMINALITY
- PREJUDICE to ONGOING INVESTIGATIONS
- PREJUDICE to SAFETY
- BURDEN on RESOURCES
- DOUBLE JEOPARDY



EXTRADITION ≡ WHO PAYS? DEPENDS on NATURE of SITUATION & GOVERNANCE of TREATY

LIMITED by TREATIES in PLACE, & DOMESTIC LAW

PRINCIPLES

- ↔ DUAL CRIMINALITY
- 👤 SPECIALITY

CAN TAKE YEARS, DEPENDING on COMPLEXITY & COOPERATION of INDIVIDUAL

DAY 3 FORMAL INTERNATIONAL COOPERATION TO COMBAT CYBERCRIME

When assistance cannot be obtained through the informal means discussed in first two days of the workshop, a mutual assistance request is used for the purpose of investigation and prosecution of serious criminal offences. The object of mutual assistance is to facilitate the provision and obtaining of international assistance in criminal matters - both investigations and proceedings.

You can contact Australia's International Crime Cooperation Central Authority (ICCCA) to help with drafting your request, but remember to reach out early, as it can take a year or more to fulfil a mutual assistance request!

Extradition is a government-to-government process requesting the return of a person for criminal prosecution or to serve a sentence. Extradition may only occur where the conduct is criminal in both countries and the person is surrendered for the offence for which the extradition is granted.

TREATIES as a LEGAL BASIS for MUTUAL ASSISTANCE & EXTRADITION

- CHRISTINA SCHULMAN, CoE



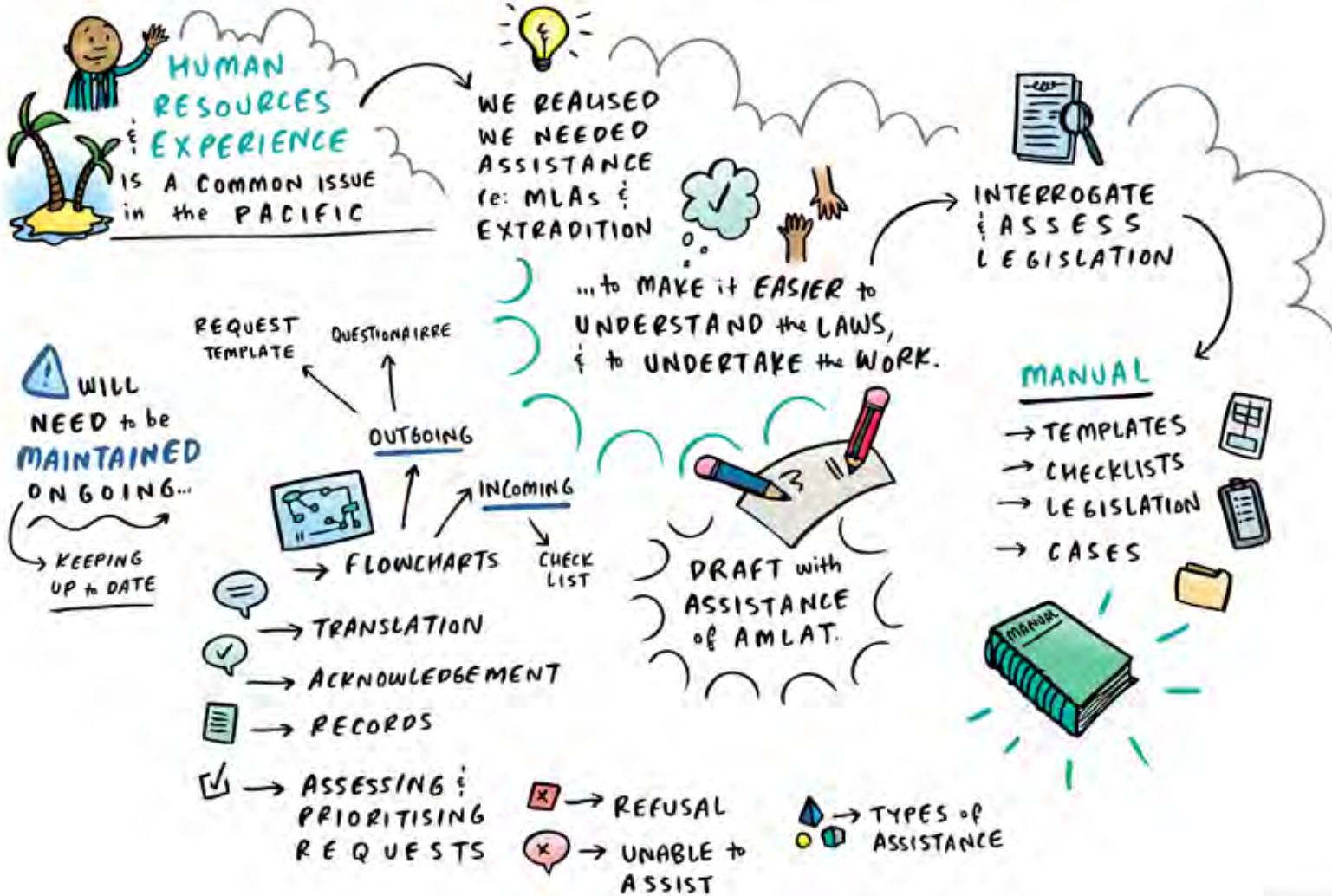
Where two parties do not have an agreement in place, Article 27 of the Budapest Convention can be invoked to facilitate mutual assistance. Articles 23-35 provide a valuable framework for specific aspects of international cooperation, so it is encouraged to join! Efficiency can be enhanced by streamlining domestic processes and knowing which foreign authorities to contact early.

A Second Additional Protocol to the Budapest Convention is expected to be endorsed in 2020. This Protocol will include provisions addressing emergency mutual legal assistance, language of requests, direct cooperation with providers in other jurisdictions, safeguards for existing practices of extending searches trans-border and data protection.

Guidance notes on the Budapest Convention can be found at <https://www.coe.int/en/web/cybercrime/guidance-notes>.

INTERNATIONAL COOPERATION RESOURCES: VANUATU M.A. HANDBOOK

- JOSAI NAIGULEVU, PUBLIC PROSECUTOR



Mr Josaia Naigulevu, Public Prosecutor of Vanuatu guided participants through the excellent mutual assistance handbook they have developed which explains the process and requirements of mutual assistance.

BEST PRACTICE in PREPARING MLA REQUESTS

- MERRON COOKE, NZ CROWN LAW

PLEASE DO COME TO ME w- QUESTIONS!

WHILE the SYSTEM is slow... IT DOES WORK!

LOOK at YOUR LEGISLATION

ASK QUESTIONS

IMPROVEMENTS ARE COMING...

CLOUD ACT

BUDAPEST CONVENTION

MLA MAY NOT be REQUIRED!

IT'S A LETTER. MAKE it CLEAR, CONCISE + STRAIGHT FORWARD

FACTS ARE IMPORTANT

OFFENCES

MAX PENALTY

DETAILS OF SUBJECT

TYPE OF ASSISTANCE

DON'T FORGET PROTECTION REQUEST!!

SEARCH WARRANTS... must be SUFFICIENT EVIDENCE

ASSURANCE of RECIPROCALITY REQUIRED

WE RECEIVE INFO from LAW ENFORCEMENT! CONVERT to MLA REQUEST

NEEDS to be SENT via CENTRAL AUTHORITY

GOV'T to GOV'T

Via EMAIL BEST

CAN JUST be COVER LETTER

YOU CAN GOOGLE to IDENTIFY WHO THIS IS

SEND ASAP!!

CAN BE PRIORITISED, but WILL DEPRIORITISE SOMETHING ELSE.

LET US KNOW IF URGENT!

TRANSLATE to LOCAL LANGUAGE (NOT GOOGLE TRANSLATE)

REQUESTED COUNTRY COVERS COST (OTHER than TRANSLATION + TRAVEL)

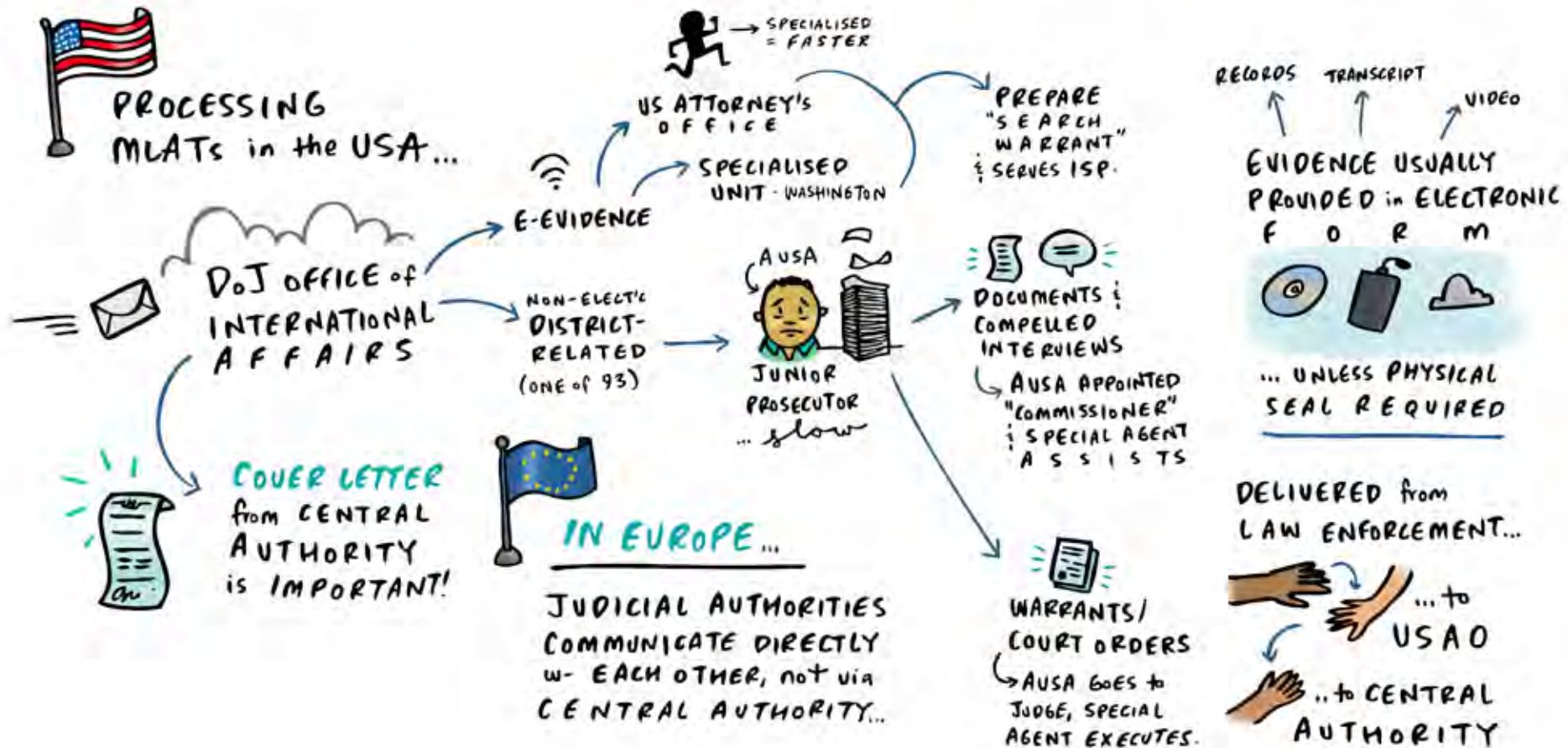
New Zealand provided a general outline of the common forms of assistance requested through mutual assistance. Each country will of course develop their own processes for responding to requests, depending on their own legislation and available resources.

To find the central authority to address the request to, use the UNDOC directory at <https://www.unodc.org/unodc/en/international-cooperation/directories.html>.

If in doubt about anything when preparing a mutual assistance request, ask! Keep in mind that sometimes a formal request may not be required, so an email may be faster and more effective!

BEST PRACTICE in RECEIVING & PROCESSING MLA REQUESTS

EVAN WILLIAMS, US DOJ



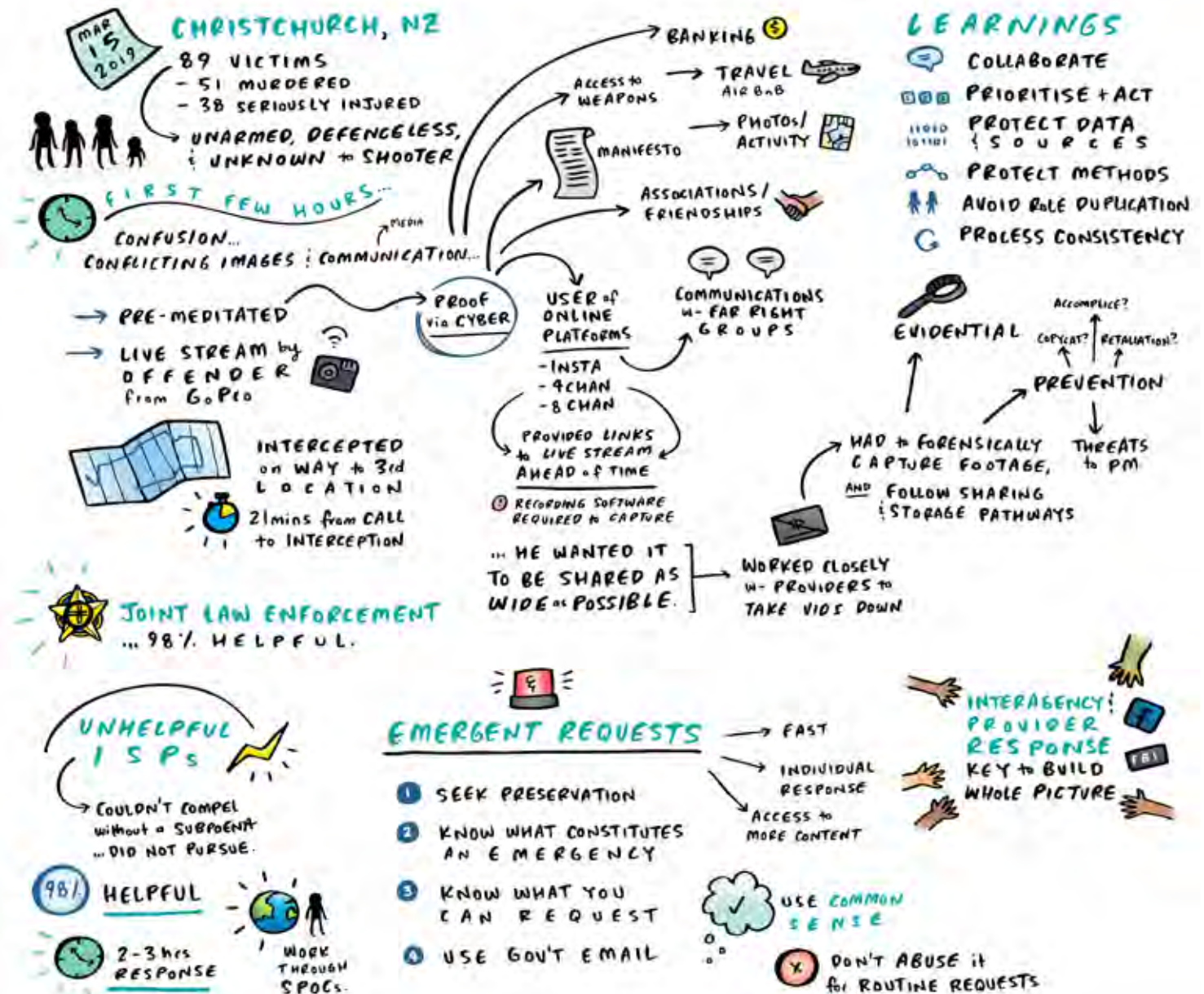
The US has two offices for prosecutions: the Office of International Affairs and the Office of Prosecutorial Development, Assistance and Training (OPDAT).

When preparing a mutual legal assistance request, it is better to use a sample and copy than to start from scratch. However, make sure you are informed about the meaning or use of terms, as they can differ between

countries. If you have specific requirements, ensure they are clearly set out as the other country may have different laws and thresholds. If you have made a preservation request (which you should have if asking for electronic evidence!), include the details in the request as it will be first question you get asked. It is better to ask for as much as possible, even if you get some pushback!

PACIFIC CYBER STORIES: POLICE & MUTUAL LEGAL ASSISTANCE

- DAMIAN RAPIRA-DAVIES, NZ POLICE



NZ Police gave a case study presentation on Operation Dean which demonstrated the importance and power of international cooperation and having strong relationships with counterparts. About 20 officers from different jurisdictions came together in Wellington to create a profile of the offender and develop procedures to prevent harm from occurring in the future.

It is imperative to show providers who reach out to offer assistance and potential evidence that you can protect the data, the sources and the investigation methods to foster good relationships and harness this assistance.

PACIFIC CYBER STORIES : PROSECUTIONS & MLAs

VANUATU: Lenry Young

FIJI: Serupepeli Neiko

TONGA: Leotrina Macomber



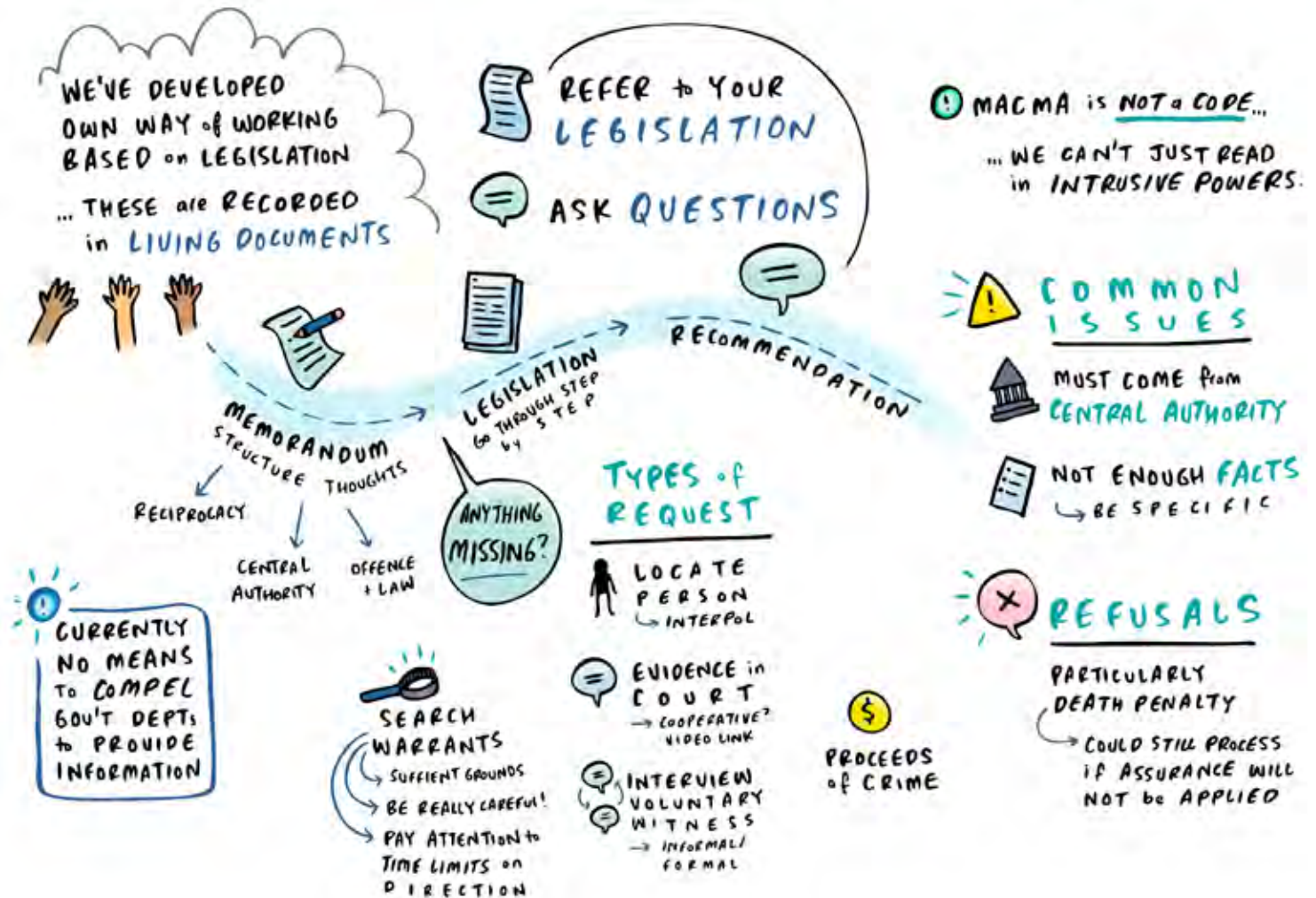
Most cases these days have cyber elements, however domestic legislation may not have specific cybercrime offences or police and prosecutors may choose to use other more established offences. Fiji, for example, has used their money-laundering legislation to successfully prosecute a number of what could be described as 'cybercrime' cases.

We need to be prepared for incoming informal and formal requests, which we will all be getting soon (if not already!). This means not only having comprehensive legislation in place, but also having the resources to implement it in our police services, prosecution offices and courts.

DAY 4 FORMAL INTERNATIONAL COOPERATION & CYBERCRIME PROSECUTIONS

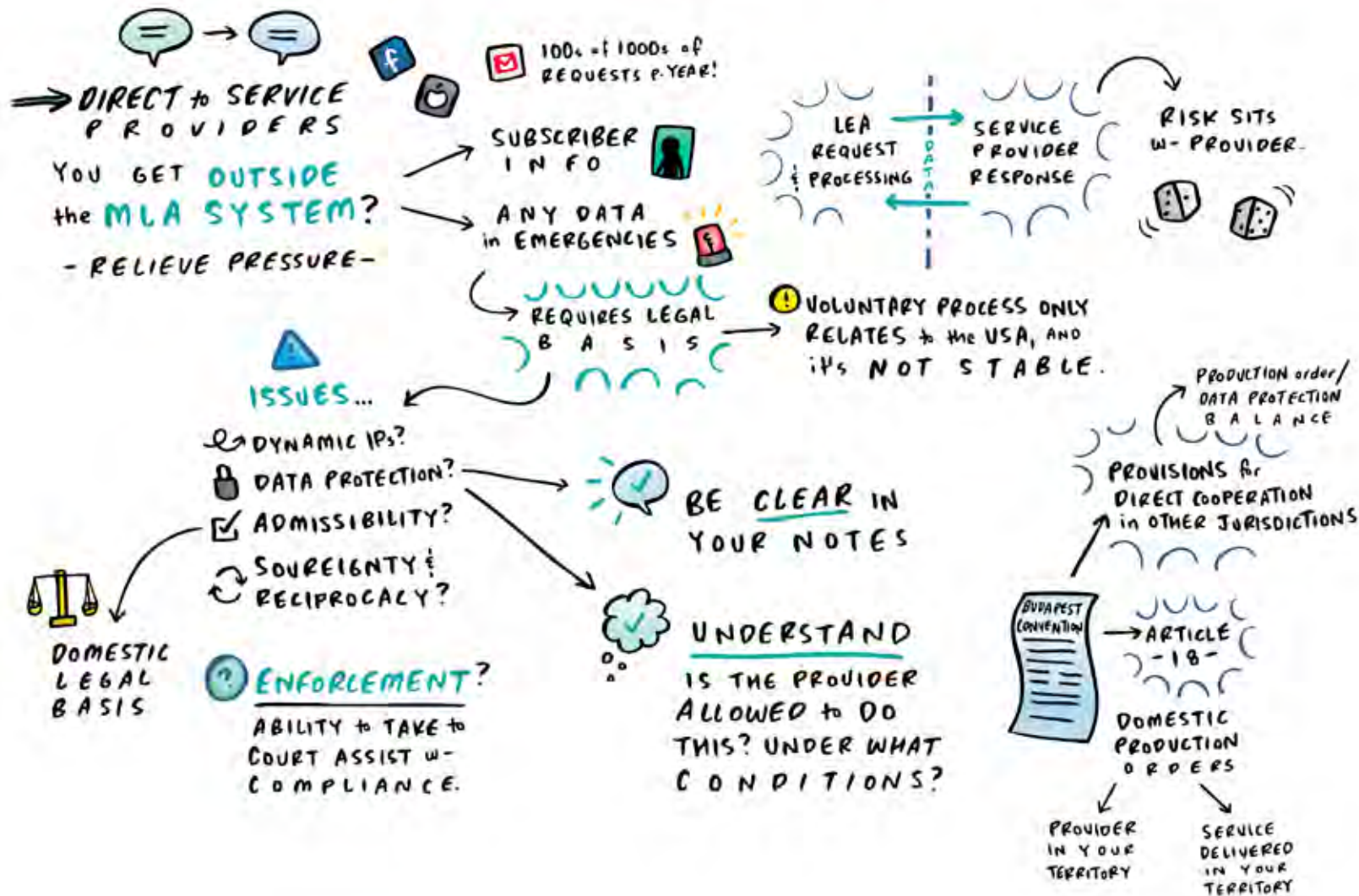
While few Pacific Island countries receive mutual assistance requests, it is important to understand the process and be prepared to provide that assistance if, and when, asked. Each country's mutual assistance legislation will likely contain detail on the form an incoming request should take, the criteria to consider a request and the grounds for refusal. A checklist is a useful tool for assessing an incoming request for compliance with your legislation.

BEST PRACTICE in RECEIVING & PROCESSING MLA REQUESTS MERRAN COOKE, NZ CROWN LAW



DIRECT COOPERATION w- PROVIDERS in OTHER JURISDICTIONS

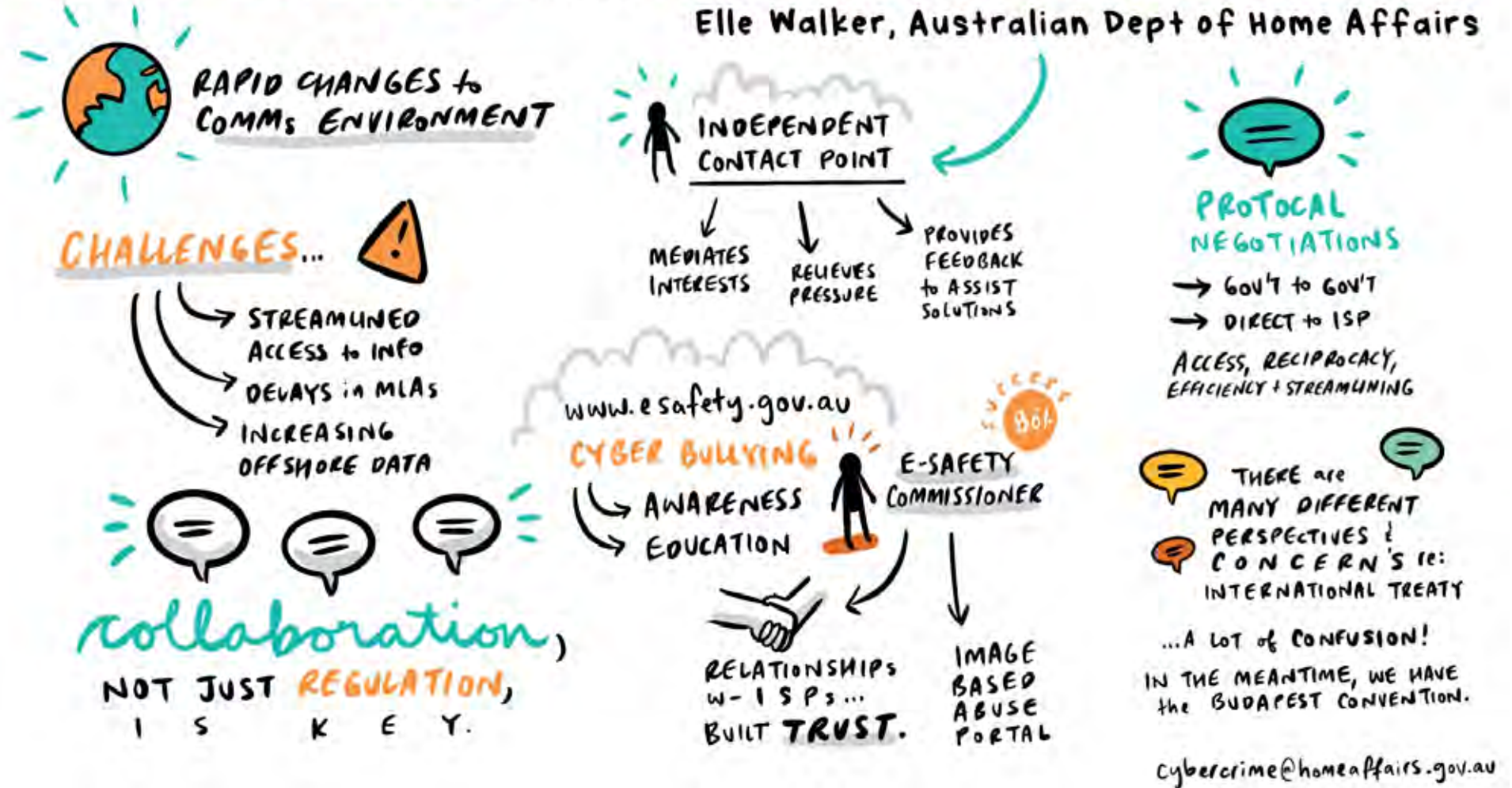
- ALEXANDER SEGER, COUNCIL OF EUROPE



Guidance Note to Article 18 of the Budapest Convention can help countries understand the domestic and international legal bases for mutual assistance and how to manage trans-border access to data. Benedik vs. Slovenia offers an interesting discussion on obtaining a court order before accessing subscriber information and direct cooperation with providers.

DIRECT COOPERATION with PROVIDERS in OTHER JURISDICTIONS

Elle Walker, Australian Dept of Home Affairs



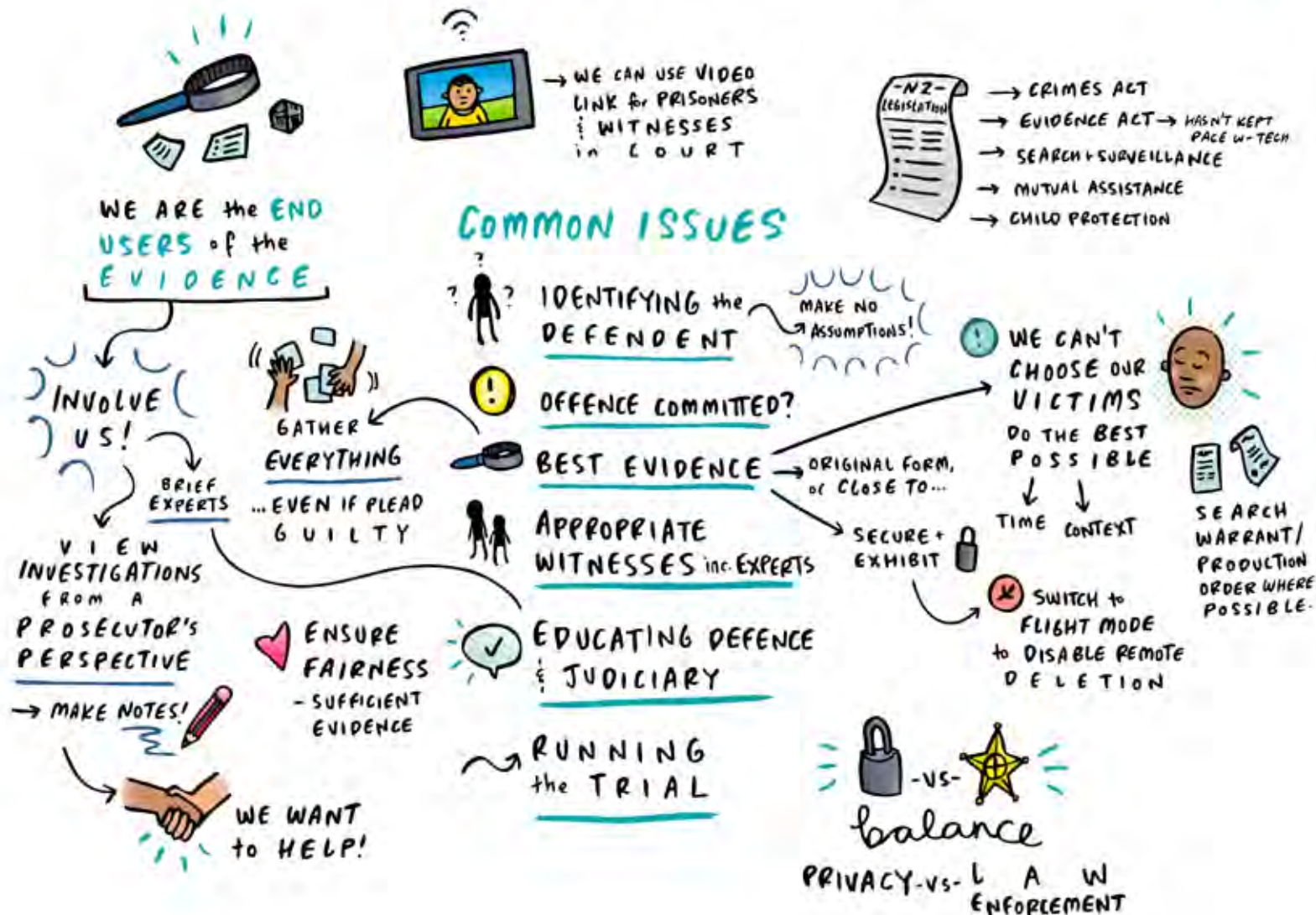
Having a point of contact when making informal or formal requests is critical to ensuring the process is streamlined and constantly improving.

Australia has an independent e-Safety Commissioner (www.esafety.gov.au) which focuses on prevention and civil

remedies, such as liaising with internet service providers to take content down from websites, these are commonly referred to as 'take-down powers'. Building good relationships with service providers is key and generates trust which can result in getting content down within a matter of hours!

CYBERCRIME PROSECUTIONS

GOING TO COURT: OBTAINING & PRESENTING the BEST E-EVIDENCE - BRONWEN BLACKMORE, NZ POLICE PROSECUTIONS



Obtaining the best evidence can be a really difficult task. Sometimes victims report crimes when it is too late to put in a preservation request, or defendants will claim they did not create the content. It is important to be as comprehensive as possible, gather as much evidence as possible, and ensure the integrity of your evidence!

Electronic evidence should have the date, time and context shown, and be protected from remote deletion. Ensure that search warrants state the ability to search any device or content found.

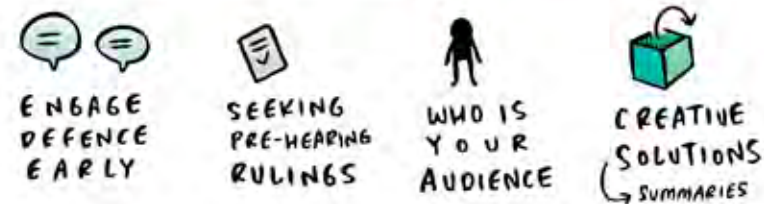
Making legislation technologically neutral and intention-based helps to keep it current against the rapidly changing environment.

GOING TO COURT: OBTAINING & PRESENTING the BEST E-EVIDENCE

JESSICA MACKAY - Director of Public Prosecutor



PRESENTATION ISSUES



When seeking evidence, it is good practice to use a combination of formal and informal mechanisms. For example, if you make a mutual assistance request, don't stop pursuing other avenues of obtaining the evidence through other formal or informal means. Remember to be aware and respectful of any caveats put on evidence provided through informal police mechanisms.

Sometimes evidence may not be admissible because it has not been obtained properly. However, there may be exceptions, so know your legislation well and be prepared!

ADVANCE ADMISSIBILITY

smooth PRESENTATION

UNDERLYING EVIDENCE for SUMMARY EXHIBIT.

MAKE it easy FOR the COURT

DEAD WEBSITES

archive.org -> "WAY BACK MACHINE"

PICTURE = 1000 WORDS



SHOW!

STATIC COPY ALSO REQUIRED

DEMONSTRATIVE EXHIBITS DON'T NEED to be HASHED



CAMTASIA: RECORD UNDER-COVER VISITS.



WEB SCRAPING
- ALL PAGES
- NAVIGATION
- NO LEGAL PROCESS
- FREE!

TIMELINES

EXACT DATE & TIME
CRITICAL
TELLS the STORY



SUMMARY EXHIBITS



SIMPLE CHARTS

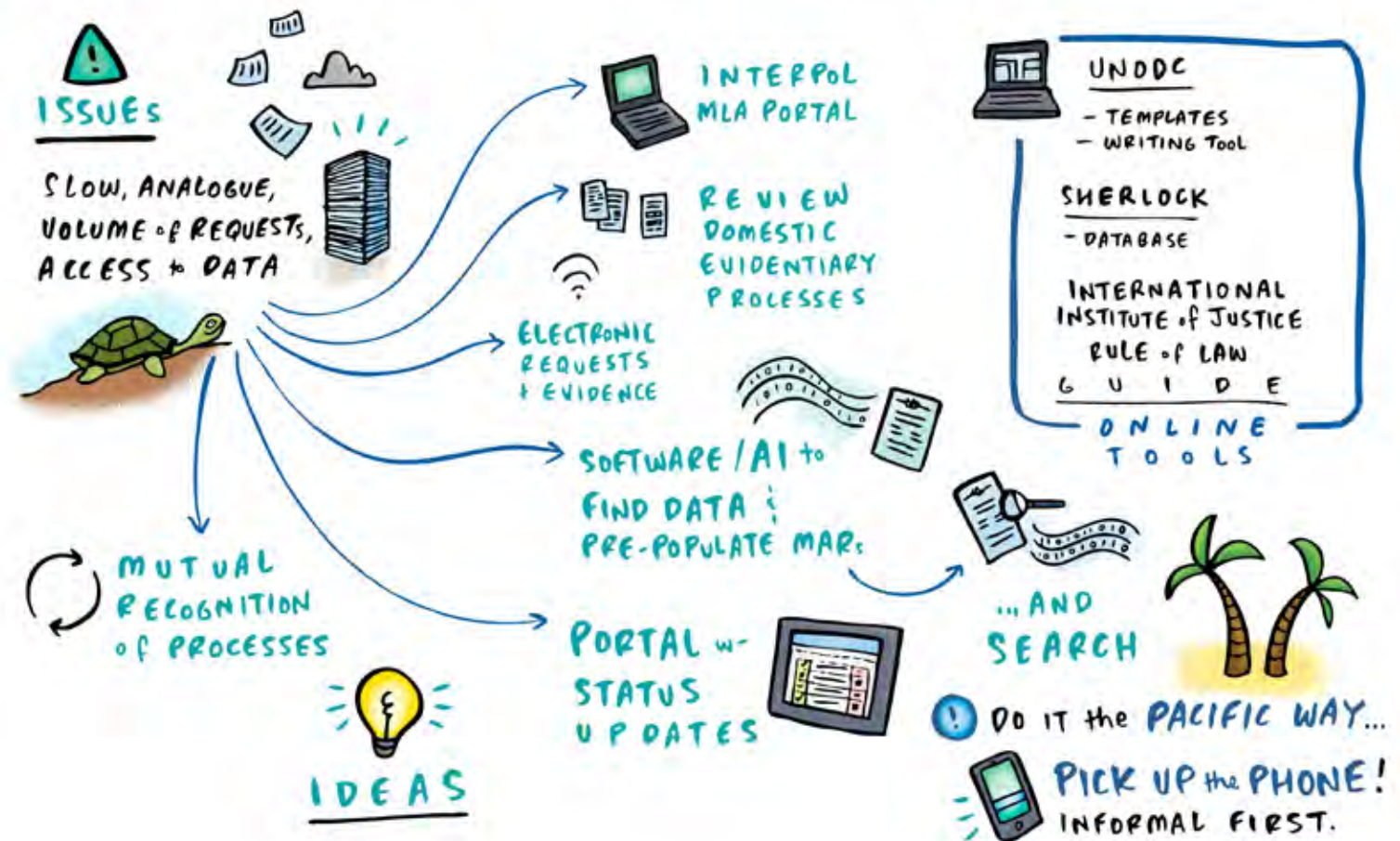
There are lots of tools you can use as a prosecutor to help your case and show the evidence in court. You can use a web scraping tool, such as HTTrack to download the information on a webpage as well as all the underlying links and data.

Camtasia can be used to show how a purchase was made or any other online process. Using images of content can be much more effective than explaining it.

DAY 5 THE FUTURE OF INTERNATIONAL COOPERATION

INTERPOL has a secure e-MLA portal to transmit mutual legal assistance requests. United Nations Office on Drugs and Crime (UNODC) also has an online sharing portal called SHERLOCK and a mutual assistance request writer tool. There are also a number of guides from UNODC and International Institute of Justice on requesting evidence through mutual legal assistance. Reciprocal recognition may be a way of circumventing the need for a mutual assistance request.

THE FUTURE OF INTERNATIONAL COOPERATION ON CYBERCRIME - STEPHEN BOUWHUIS, AUSTRALIAN AG'S OFFICE





DOMESTIC POLICIES

COOPERATION STARTS at HOME!

START with LEGISLATION

! RECOGNISE the CHALLENGE! BE PREPARED!

CAPACITY BUILDING.



COOPERATION in PRACTICE

DOMESTIC

PUBLIC/PRIVATE

INTERNATIONAL

... BACKED by CAPACITY TOOLS.



INTERNATIONAL AGREEMENTS

MULTI-LATERAL, BI-LATERAL, REGIONAL, INTERNATIONAL

MAKE BEST USE of EXISTING AGREEMENTS

BUDAPEST CONVENTION

Cooperation is the key to successful sharing of evidence. Cooperation starts at home – it requires good institutional arrangements and efficient procedures including the right legislation, resources, contact persons and information

sharing policies as established in the Budapest Convention. Cooperation is imperative to protecting the rights of individuals and protecting citizens from crime.

The Vanuatu sand drawing - or sandroing in Bislama – used in the workshop materials is a ni-Vanuatu artistic and ritual tradition and practice, recognised by UNESCO as a Masterpiece of the Oral and Intangible Heritage of Humanity. Vanuatu has around 80 different language groups inhabiting their central and northern islands, and these drawings are used as a means of sharing their rich cultural histories and oral traditions seamlessly across the islands.



PRACTICAL GROUP WORK CASE SCENARIOS

Groups were allocated a practical case scenario focussing on a crime involving electronic evidence that needed to be secured and obtained using international cooperation mechanisms. Each had aspects of imminence/emergency, informal cooperation and then formal mutual legal assistance as the scenario played out

for each group to work through. Further 'facts' were revealed each day as the investigation proceeded through to the point of prosecution. Scenarios were set in the fictional country of 'Oceania', with each group making up a team of police, prosecutors and specialists who had been brought together to be briefed by their superior officers (played by the facilitators) about a practical situation that could arise in real life: imminent drug importation (Group A), business email compromise (Group B), and urgent threat to life (Group C).

DAY 1 TASKING:

- Examine the case scenario and identify, locate and secure any electronic evidence.

DAY 2 TASKING:

- Confirm immediate steps to preserve any electronic evidence. What other enquiries could be made? How?

DAY 3 TASKING:

- Discuss and confirm next steps regarding the evidence. Is there any physical evidence that can be seized?
- Is a mutual assistance request required to obtain the evidence? If a mutual legal assistance request is needed, who do police and prosecutors need to talk to?

DAY 4 TASKING:

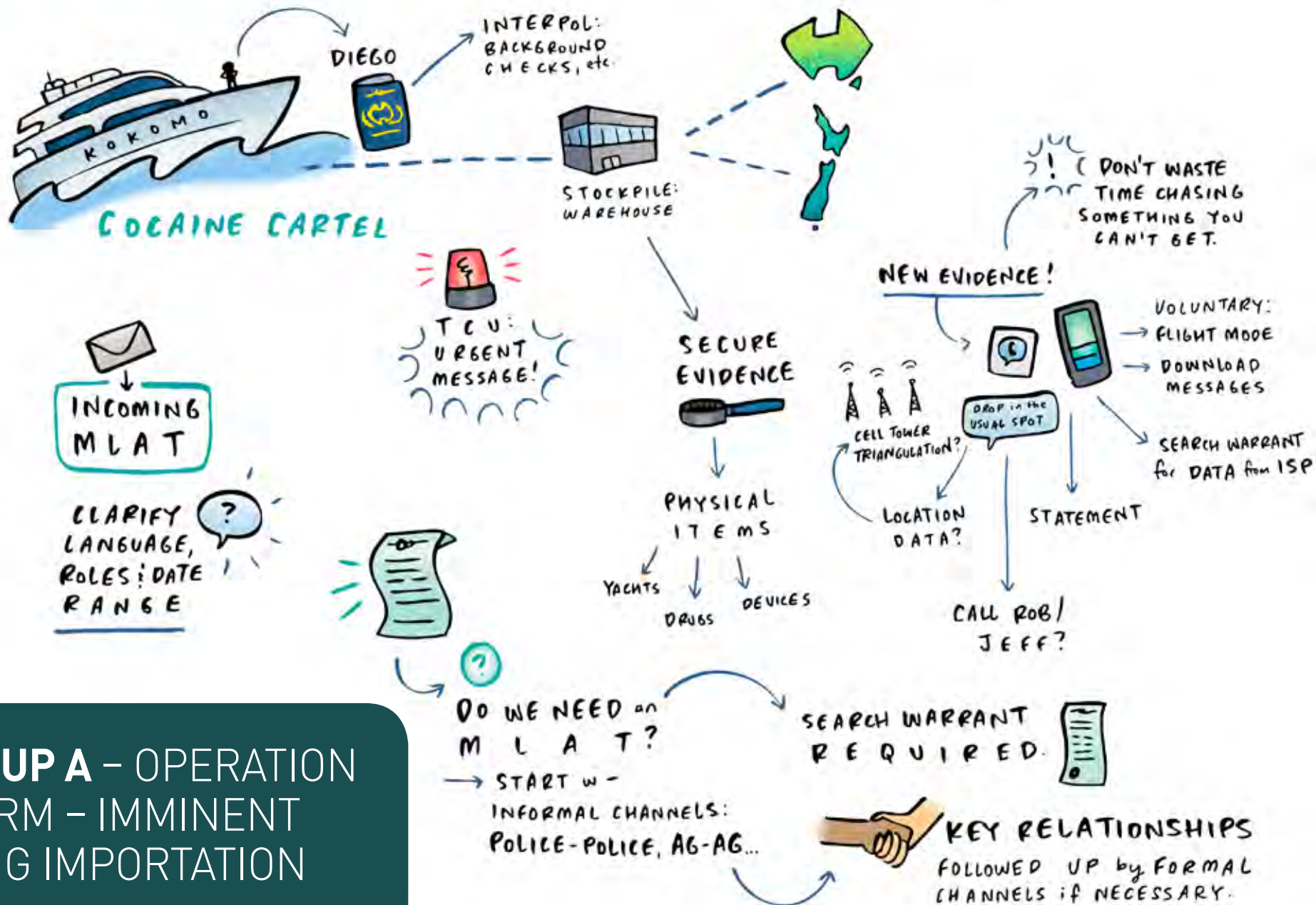
- All groups were provided with a mutual legal assistance request directed to Oceania from Australia and asked to review the request and discuss what actions to take.
- The outgoing mutual legal assistance requests have been successful. Foreign law enforcement and Oceania have and decided that Oceania will take the investigation and prosecution forward. Discuss next steps for a successful prosecution and prepare to report back to the workshop.

DAY 5 TASKING:

- Groups reported on the 'what' and 'why' of actions taken (or not) for their case scenario. Sharing challenges and lessons learned was encouraged.

A summary of each of the three case scenario facts and presentations are on the next few pages.

GROUP A – OPERATION STORM – IMMINENT DRUG IMPORTATION



Australian Police have forwarded an urgent message to you through the local Transnational Crime Unit (TCU) about who have identified that a member of the cartel, Diego Salazar (born 23 January 1985; Australian Passport #AU1234567) is currently sailing a yacht 'Kokomo' to Oceania with the intent of stockpiling several hundred kilos of cocaine in a warehouse for later distribution to Australia and New Zealand. Diego is believed to be closely associated with Australian Outlaw Motor Cycle Gangs (OMCG).

Enquiries were made about the communications Diego had with people based in Oceania. Teddy Smith has had a change of heart and come forward to Oceania Police. He has shown them the following WhatsApp group messages on his phone between himself and two others. They two other numbers are believed to be in use by Diego and someone referred to as 'Greaser'.

Greaser is believed to have criminal contacts in Australian OMCGs and reference was made in the conversation history to him having been '*kicked out of Oz last year*' so may have been removed through visa cancellations.

Due to your great police work and cooperation, you uncovered the location of the warehouse (40 Dock Road, Beachville).

The yacht was located near the warehouse and seized. Diego was also detained and you now have his phone as well as his computer.

Under Oceania law, the electronic evidence you obtained through police-to-police mechanisms would not be admissible in court proceedings. A mutual legal assistance request is required.

+678 1234 567

Are you still on for next week Greaser?

+678 0909 808

Course D. Ready when you are and have few sneaky side sales lined up if needed here.

Teddy

What day this going down? Ill be sick that day 😂😂

+678 1234 567

Set. Its good haul but need to move fast and get it through to our mates.

+678 1234 567

B ready fri.

+678 0909 808

👉 Cya at usual spot.

OPERATION LIGHTNING - Business Email Compromise



HALLMARKS of BECs

- URGENCY
- UNUSUAL PHRASES / LANGUAGE

INFO WE WISH WE HAD...

- MORE INFO on BANK ACCOUNT
- INFO on the INTRUSION
 - email rules → individual
 - physical machine / antivirus → admin
- LEGAL PROCESS
- SHIP to GEODIG?

ACTIONS...



GROUP B - OPERATION LIGHTNING - BUSINESS EMAIL COMPROMISE

On 1 May 2019, an email from Mrs Lesley Boss, Director General, National Lands Agency of Oceania, directing the immediate transfer of \$150,000 from the agency BSP account to mining company, Geodig, as part of a fee for infrastructure development.

The email was sent from Lesley.Boss@nla.gov.vu and not the legitimate email address of Lesley.Boss@nla.gov.vu. The bank account number provided (123456778 swift code 123456) for mining company Geodig does not actually belong to Geodig and is actually a bank account based in New Zealand. The email properties show that the email Lesley.Boss@nla.gov.vu was actually sent via IP 118.155.177.342 and appears to be based in the United States of America.

The Finance Section of the National Lands Agency made the transfer only this morning, 27 May 2019. Soon after, they realised that the request was fraudulent and immediately contacted police.

Further inquiries with the National Lands Agency have uncovered that in early April 2019, Mrs Boss received a legitimate looking email from 'Microsoft' with a link. Selecting this link took her to an encrypted document and required her to log on with her work email and submit user and password details. This 'spear phishing' email compromised her email account and allowed fraudsters access to all her emails and computers.

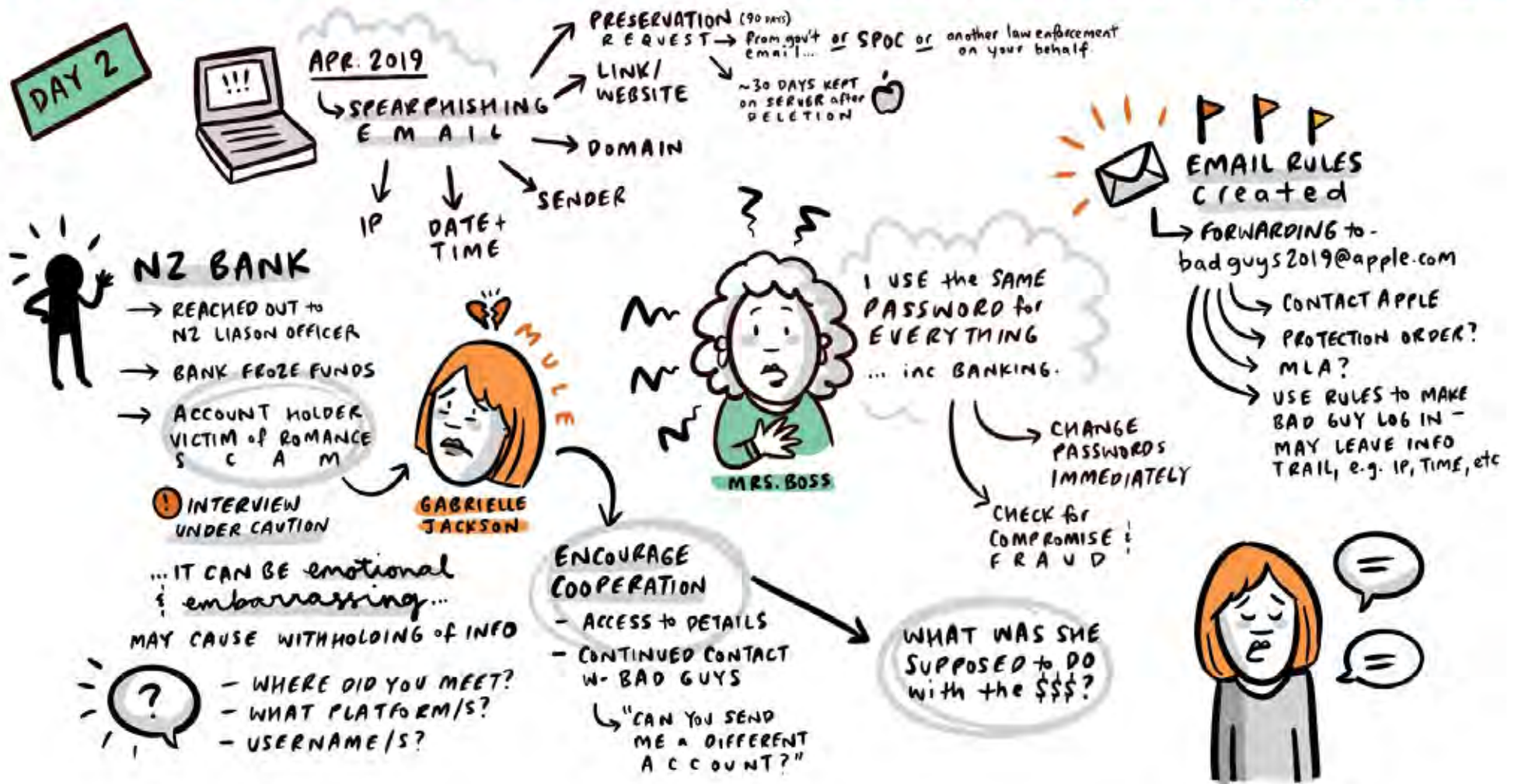
Mrs Boss uses the same password for all her accounts –all are now compromised. Further investigations show that the rules of Mrs Boss' work email account were changed so that all emails sent to or received from Finance are automatically deleted and then forwarded to the fraudsters email account BadGuys2019@apple.com.

Upon identifying that the money was actually sent to a bank in New Zealand, you reached out to New Zealand liaison officers and requested their assistance. New Zealand law enforcement acted quickly, spoke to the bank and froze the funds. They also reached out the bank account holder, Gabrielle Jackson, who had fallen victim to an online romance scheme. Gabrielle believed the money had been sent to her by her boyfriend she met online.

Due to your great police work and cooperation, further information has now been obtained from your successful requests with ISPs and overseas law enforcement on a police-to-police basis. Under Oceania law, the electronic evidence you obtained through police-to-police mechanisms would not be admissible in court proceedings. A mutual legal assistance request is required.

Your mutual assistance requests have been successful. Oceania will take the investigation and prosecution forward.

OPERATION LIGHTNING - Business Email Compromise





OPERATION LIGHTNING - Business Email Compromise

⚠️ CHECK if YOU ACTUALLY NEED ONE FIRST!
E.g. VOLUNTARY WITNESS

DRAFTING a MUTUAL ASSISTANCE REQUEST...

❓ WHAT are WE REQUESTING → INTERNET RECORDS  →  Gmail badguys2019 


1 PURPOSE

 INVESTIGATION of FRAUD / \$ LAUNDERING
 PREVENTION of FUTURE OFFENCES

⚠️ CHECK for OTHER EXISTING INVESTIGATIONS
↳ LAW ENFORCEMENT CONTACTS

2 WHAT

-  SUBSCRIBER INFO
-  MACHINE COOKIES
-  ASSOCIATED EMAILS
-  EMAIL CONTENT -to
-from
-date range
-  RECOVERY EMAILS
-  TRANSACTION DATA

 D.o.J
CALL + SEE WHAT'S POSSIBLE!

ASK for MORE rather than LESS (within reason!)

→ JUSTIFY PROBABLE CAUSE

SUMMARISE!
CLEAR & RELEVANT

3 FACTS

LINK to ACCOUNT

4 OFFENCE

FRAUD / LAUNDERING

5 AFFIDAVIT

6 CONTACT DETAILS

Australian Police have forwarded an urgent message to you through your local Transnational Crime Unit (TCU). Australian law enforcement has become aware that 'M-Man' has been posting increasingly threatening and violent messages on Facebook group page they are monitoring 'Break Bones Not Hearts' about his recent break-up with someone he refers to as '#1Loser'. It is believed that M-Man lives in Oceania.

M-Man:

Had ENOUGH. I will NOT be disrespected like this.

User5:



Dont take it man. Wot u goin to do?

M-Man:



 **User 5 likes this**

M-Man:

You find out on news tomorrow night lol. #1Loser gonna get what she deserves after work tomorrow. She get worse than wot she did to me and for good  

A screen shot of relevant public post and comments at 23:55 UTC yesterday shows (below left):

The user is recorded only as 'Maverick M' and last accessed through IP address 11.123.444.5 which is a Digicel Internet Service Provider (ISP) address believed to be located in Oceania.

There are serious concerns that 'M-Man' is making an imminent threat to the life of '#1Loser'.

Reports were made by a Ms Moana Taviti to police several weeks ago about her ex-boyfriend Mr Maverick Johnson sending her graphic violent images and threatening messages on Facebook through private messenger. She also showed police text messages from Maverick saying things like he would hurt her 'even worse than she hurt him'. No action was taken as it was not considered serious at the time though screen shots were taken of the messages and put with the record of her complaint.

Your actions have led to police identifying Moanas home and work addresses. Despite great police work , police arrive at Moana's home to find the back door broken and Moana brutally beaten and unconscious and is taken to hospital. Police approach Maverick at his home in Oceania. He denies any involvement, but has a laptop open on the kitchen table as well as a smartphone.

Under Oceania law, the electronic evidence you obtained through police-to-police mechanisms would not be admissible in court proceedings. A mutual legal assistance request is required.

Your mutual assistance requests have been successful. Oceania will take the investigation and prosecution forward.

WORKSHOP AGENDA

Day 1, Monday 27 May - Standing together to combat cybercrime

Arrival and registration

Opening ceremony

Keynote presentation: The importance of international cooperation on cybercrime and electronic evidence

Alexander Seger, Council of Europe

Pacific perspectives: Cybercrime in the Pacific

Each country to provide a brief overview of their recent experiences with cybercrime and international cooperation.

Current international and regional cybercrime trends

Michael Kelly, FBI

Damian Rapira-Davies, NZ Police

Stephen Bouwhuis, Australian Attorney-General's Department

Practical group work: Introduction to case scenarios

Opening reception

Hosted by Council of Europe, Vanuatu and Australia

Day 2, Tuesday 28 May - Informal international cooperation to combat cybercrime

Re-cap of day 1

Introduction to international and regional law enforcement cooperation

Raymond Cao, INTERPOL

Michael Kelly, FBI

Joanne Warden, Australian Federal Police

24/7 Points of contact networks

Alexander Seger, Council of Europe

Raymond Cao, INTERPOL

Leotrina Macomber, Kingdom of Tonga

The role of service providers in combatting cybercrime

Jeff Wu and Rob Abrams, Facebook

Patrick Burke, Apple

Vanuatu Digicel

Working with service providers to get the best assistance

Chair: Jennifer Hyatt, Australian Attorney-General's Department

Panel Members: US Department of Justice, FBI, Facebook, Apple, Vanuatu Digicel and others

Practical group work: Informal cooperation mechanisms

Day 3, Wednesday 29 May - Formal international cooperation to combat cybercrime

Re-cap of day 2

Introduction to mutual assistance and extradition

Stephen Bouwhuis, Australian Attorney-General's Department

Treaties as a legal basis for mutual assistance and extradition

Cristina Schulman, Council of Europe

International cooperation resources: Vanuatu Mutual Assistance Handbook

Mr Josaia Naigulevu, Public Prosecutor, Vanuatu

Best practices in preparing mutual legal assistance requests

Merran Cooke, NZ Crown Law

Evan Williams, US Department of Justice

Pacific cyber stories: Police and mutual legal assistance

Pacific cyber stories: Police and mutual legal assistance

Practical group work: Drafting mutual legal assistance requests

Day 4, Thursday 30 May - Formal international cooperation and cybercrime prosecutions

Re-cap of day 3

Best practice in receiving and processing a mutual assistance request

Merran Cooke, NZ Crown Law

Evan Williams, US Department of Justice

Direct cooperation with providers in other jurisdictions

Alexander Seger, Council of Europe

Elle Walker, Australian Department of Home Affairs

Practical group work: Executing an incoming mutual assistance request

Pacific cyber stories: Prosecutions

Participants and speakers to break into groups as allocated

Practical group work: Drafting mutual legal assistance requests

Pacific cyber stories: Prosecutions

Pacific Delegates including Leotrina Macomber, Kingdom of Tonga, Lenry Young, Vanuatu and Seru Neiko, Fiji

Going to court: Obtaining and presenting the best electronic evidence

Jessica Mackay, Australian CDPP

Bronwen Blackmore, NZ Police Prosecutions

Evan Williams, US Department of Justice

Practical group work: Preparing for court

Day 5, Friday 31 May - Presenting electronic evidence in court

Re-cap of day 4

The future of international cooperation on cybercrime

Cristina Schulman, Council of Europe

Stephen Bouwhuis, Australian Attorney-General's Department

Reflections on workshop

Leotrina Macomber, Chair, PILON Cybercrime Working Group and PILON Members

PARTICIPANTS

Country	Name:	Designation	Agency
Vanuatu	Justice Daniel Fatiaki	Judge	Supreme Court of Vanuatu
Vanuatu	Josaia Naigulevu	Public Prosecutor	Office of the Public Prosecutor
Vanuatu	Philip Toaliu	Senior State Prosecutor	Office of the Public Prosecutor
Vanuatu	Lenry Young	Senior State Prosecutor	Office of the Public Prosecutor
Vanuatu	Marie Taiki	State Prosecutor	Office of the Public Prosecutor
Vanuatu	Josephine Tete	State Prosecutor	Office of the Public Prosecutor
Vanuatu	Roline Tekon	Head of Treaty and Convention Division	Ministry of Foreign Affairs
Vanuatu	Tom Simon	Assistant Senior State Counsel	State Law Office
Vanuatu	Frazer Tambe	Acting Director National Intelligence Unit	Vanuatu Police Force
Vanuatu	Willie Rexona	INTERPOL officer	Vanuatu Police Force
Vanuatu	John Jack	Deputy Chief Information Officer	OGCIO
Vanuatu	Kayleen Tavoia	Legal and Compliance Officer	TRBR
Cook Islands	Maarametua T. Tateva	Commissioner of Police	Cook Island Police Force
Cook Islands	Tuaine M. Manavaroa	Police Legal Advisor & Senior Sergeant	Cook Island Police Force
Fiji	Tupoutua'h Baravilala	Principal Legal Officer	Attorney-General's Chambers
Fiji	Sofeena Khan	Senior Legal Officer	Attorney-General's Chambers

Fiji	Serupepeli Neiko	Assistant Superintendent of Police	Fiji Police Force
FSM	Steve George	Assistant Attorney General	Department of Justice
FSM	Hilario Bermanis Jr	Acting Chief of Police	FSM National Police, Department of Justice
FSM	Kasner Aldens	Chief Investigator	FSM National Police, Department of Justice
Kiribati	Pauline Beiatau	Director Public Prosecution	Director Public Prosecution Office
Kiribati	Monoo Mweretaka	Deputy Solicitor General	Office of the Attorney General
Kiribati	Mweretaka Roobe	Police Constable	Kiribati Police Services
Nauru	Patricia Grundler	Government Lawyer, Policy Division	Department of Justice and Boarder Control
Nauru	Illona Dowedia	Sergeant	Nauru Police Force
Nauru	Branicia Itsimaera	ICT Technician	Government of the Republic of Nauru
Niue	Aldric Hipa	Assistant Crown Counsel	Crown Law Office
Niue	Hender Poumale	Director, Data Agency	Government of Niue
Niue	Narita Viliamu	Police Constable, Community Policing	Niue Police Station
Palau	Ernestine Rengiil	Attorney General	Office of the Attorney General
Palau	Lebuu Gibbons	Detective Lieutenant	Palau Police Department
Palau	Dolyn Tell	Police Investigator	Palau Police Department
Papua New Guinea	Lison Salle	Senior investigator	Royal Papua New Guinea Constabulary
Papua New Guinea	John Laule	Senior Legal Officer	Department of Justice & Attorney General
Papua New Guinea	Thomas Kolokol Kome	Network Administrator	Department of Justice & Attorney General

Republic of the Marshall Islands	Dr Falai Taafaki	Chief Prosecutor	Office of the Attorney General
Republic of the Marshall Islands	Meuton Laiden	Prosecutor	Office of the Attorney General
Republic of the Marshall Islands	Cutty Wase	Police Prosecutor	Office of the Attorney General
Samoa	Loretta Teueli	Assistant Attorney General, Drafting	Attorney General Office
Samoa	Rexona Titi	Assistant Attorney General, Criminal	Attorney General Office
Samoa	Giovanni Krueger	Police Investigator	Samoa Police Services
Solomon Islands	Patrick Temasi	Police Investigator	Royal Solomon Islands Police Force
Solomon Islands	Felix Hollison	Senior Crown law officer	Attorney-General's Chambers
Solomon Islands	Bradley Dalipanda	Senior Prosecutor	Office of the Director of the Public Prosecutions
Solomon Islands	Philip Kanairara	Legal Officer	Solomon Islands Law Reform Commission
Solomon Islands	Raja Patrick Abe	Senior Legal Officer	Office of the Director of the Public Prosecutions
Solomon Islands	Margaret Suifaa'sia	Principal Legal Officer	Office of the Director of the Public Prosecutions
Solomon Islands	John Wesley Zoze	Senior Legal Officer	Office of the Director of the Public Prosecutions
Tonga	Siosaia Vaipuna	Director CERT Tonga	MEIDECC's Information & Communications
Tonga	Loluhama Mausia	Police Legal officer	Attorney-General's Office
Tonga	Tupou Kafa	Assistant Crown Law Officer	Attorney-General's Office
Tuvalu	Melissa Ako	Crown Counsel	Office of the Attorney General
Tuvalu	Lisepa F.Seve Paeniu	Crown Counsel	Office of the Attorney General
Tuvalu	Eliu Alexander Luao	Police Constable	Tuvalu Police Service

SPEAKERS AND ORGANISERS

Name	Designation	Agency/Organisation
Leotrina Macomber	Chair, PILON Cybercrime Working Group and Crown Counsel	Attorney General's Office, Kingdom of Tonga
Sasae Walter	Coordinator	Pacific Islands Law Officer's Network (PILON)
Rosa Fogatia	Assistant Coordinator	Pacific Islands Law Officer's Network (PILON)
Stephen Bouwhuis	Assistant Secretary, International Cooperation	Australian Attorney-General's Department
Jennifer Hyatt	Senior Legal Officer, International Cooperation	Australian Attorney-General's Department
Jessica Mackay	Senior Federal Prosecutor	Australian Commonwealth Department of Public Prosecutions (CDPP)
Elle Walker	Legal Officer	Australian Department of Home Affairs
Joanne Warden	Transnational Crime Liaison Officer	Australian Federal Police (AFP)
Alexander Seger	Head of Cybercrime Division	Council of Europe
Christina Schulman	Chair, Cybercrime Convention Committee	Council of Europe
Patrick Burke	Operations Manager, Privacy & Law Enforcement Compliance	Apple
Jeff Wu	Head of Trust & Safety APAC	Facebook
Rob Abrams	Director & Safety Manager APAC	Facebook
Raymond Cao	Digital Crime Officer Cybercrime Directorate	INTERPOL
Merran Cooke	Crown Counsel	New Zealand Crown Law

Bronwen Blackmore	Senior Prosecutor	New Zealand Police
Damian Rapira-Davies	Detective Sergeant, Supervisor, Cybercrime Investigations, High Tech Crime Group	New Zealand Police
Jessamy Gee	Graphic Artist	Think in Colour
Evan Williams	Asia International Computer Hacking & Intellectual Property (ICHIP) Attorney-Advisor	United States Department of Justice
Michael Kelly	ALAT Criminal Matters	United States Federal Bureau of Investigation (FBI)
Glyn Lewis	Advisor to the Commissioner Vanuatu Police Force	Vanuatu Australia Policing and Justice Program



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